



## **HOPE- Helping Out Public Education Operations Statement**

Helping Out Public Education (HOPE) is a collaboration started by Florida International University Herbert Wertheim College of Medicine (FIU HWCOM) medical students in response to the COVID-19 pandemic. We are a student founded and student lead organization through FIU HWCOM in partnership with Miami-Dade County Public Schools to provide remote online tutoring to students in need.

As of April 8, 2020 we are prepared to offer the services of 45 medical students to volunteer as tutors for high school students in the Miami-Dade County Public School System. We will be offering 1on1 tutoring sessions between the hours of 3-8pm Monday through Sunday through May 15th. We will then reassess our offerings and availability for this program due to the changing demands of our tutors with their class work and demanding clinical experience requirements. We will also be taking routine assessments to gauge whether it is necessary for us to recruit more medical student tutors from different programs, extend the tutoring hours that we offer, and extend the population to which we provide services to.

Parents and students will be able to schedule a tutoring session by going to [go.fiu.edu/hope](http://go.fiu.edu/hope) and filling out the Scheduling Survey. Upon completion they will receive an email confirming completion of the survey. In less than 12 hours a second email will be sent containing instructions and the details of the scheduled tutoring session. Each student will be eligible for 2 tutoring sessions a week should they choose and based on tutor availability. To continue scheduling sessions parents and students will be able to go to [go.fiu.edu/hope](http://go.fiu.edu/hope) and fill out a shortened scheduling form with options to choose new classes and/or tutors.

We are very excited to be able to support our community through this challenging time. The safety of the students we will be tutoring is at the forefront of our priorities. All student tutors are in good standing with Herbert Wertheim College of Medicine and are cleared via a level 2 federal background check. As well, they will be instructed on best practices to ensure all communications with students are secure and the tutoring Zoom calls will be able to be accessed by an administrator at all times. We also encourage all parents to meet the tutors at the beginning of the session and feel free to check in during the session at any time.